



## YMCA Employment Opportunity

### **Camp Regional Supervisor (seasonal contract)**

Various Locations throughout the Niagara Region

Starting Salary: \$17.00/hr

Contract date: April 30 to September 7, 2018

May require part time hours during April. This is a seasonal full time position (approximately 40 hrs/week), evenings and weekends required in May and June for training, Monday to Friday for the most part in July and August.

YMCA Day Camp is seeking two Regional Supervisors for summer 2018. One will provide expertise and leadership in the area of Integration, Behaviour Management and Program Support. The second will provide oversight in one of the following aspects of camp: camp promotion and family engagement, staff recruitment and hiring, staff training, or program planning.

#### **QUALIFICATIONS:**

- Post-secondary degree or diploma in recreation and leisure, child and youth studies, education or related field.
- Minimum 2 years' experience as a camp Site Supervisor or equivalent.
- Minimum 2 years' experience supervising a team of staff or volunteers
- Knowledge of Ontario Camping Association is an asset.
- Sound judgement and decision making skills.
- The ability to provide leadership, encouragement and coaching for teams of staff.
- Energy, enthusiasm and flexibility.
- Class G driver's license and reliable transportation.
- Current Standard First Aid CPR – C.
- Criminal Reference Check with Vulnerable Sector Screening (within 1 year).

#### **RESPONSIBILITIES:**

- Be an active member of the Day Camp senior leadership team that supervises approximately 150 seasonal team members.
- Oversee a number of camp sites located throughout the Niagara Region or a specific aspect of camp.
- Act as a team leader to direct, support, and assist other team members in the delivery of excellent customer service.
- Build quality relationships with camp partners and YMCA camp staff.
- Provide leadership in building a productive happy team that provides members with quality programming opportunities.
- Supervise and coach team members to ensure that YMCA Day Camp objectives are being met.

**YMCA of  
Niagara**

The YMCA is a charity dedicated to building healthy communities.

The YMCA of Niagara delivers programs in Health & Fitness, Community Outreach, Child Care, Day Camp and Employment & Newcomer Services throughout Ontario's Niagara Region.

We are committed to nurturing the potential of children, youth and families, promoting healthy living and fostering social responsibility within the community.

Operating from 112 sites across Niagara, and supported by 1,500 employees and 840 volunteers annually, the YMCA has a positive impact on the health of over 92,000 individuals annually.

Our focus on inclusiveness and accessibility means we serve people of all ages, backgrounds and abilities through all stages of life. Through the YMCA Strong Kids campaign, the YMCA is accessible to all.

*Building healthy  
communities*



## YMCA Employment Opportunity

### RESPONSIBILITIES CONTINUED:

- Assist Site Supervisors with problem solving at their camp sites.
- Assist with the hiring, training and coaching of camp staff.
- Assist with program development.
- Assist with the promotion of camps.
- Work with the Camp Leadership team to take action on poor staff performance and implement performance reviews.
- Assess conflict situations and exercise good judgment in recommending solutions.
- Respond to and handle parent concerns and questions in a timely manner.
- Model excellent customer service and leadership behaviors.
- Ensure Ontario Camping Association Standards are followed at the camp sites.
- Greet, welcome and serve members, volunteers, participants, and parents with prompt courteous service.
- Act as a liaison while on duty to prevent or resolve problems.
- Support and work as part of a staff/volunteer team by remaining flexible (willing to learn new skills, alter shifts).
- Provide leadership as situations occur and lead investigations as necessary.
- Maintain strong communication with camp parents, staff and volunteers in person, by phone and via email.
- Act as a liaison between the Day Camp team and other YMCA departments.
- Participate in training and adhere to the YMCA Child Protection Policies and Procedures as established by the YMCA of Niagara.
- Responsible for the safety and security of members and participants:
  - Follow the YMCA Child Guidance/Abuse and Severe Occurrence policy
  - Respond to first aid and emergency situations as required
  - Ensure that program areas are kept safe, clean and organized.
  - To check for potential health and safety hazards at all times when on duty and complete incident reports when necessary.
  - Follow CPI Non-violent Crisis Intervention guidelines
- Positions are available in various cities including Niagara Falls, St. Catharines, Welland, Port Colborne, Fort Erie & Niagara West. Please indicate all cities you are available to work in your cover letter.

**Please send a cover letter and a resume along with a copy of current qualifications by March 4, 2018 to:**

**Email: [yjobs@niagara.ymca.ca](mailto:yjobs@niagara.ymca.ca)**

**Fax: (905) 735-2299**

***Only those applicants being considered for an interview will be contacted.***

*Accessibility accommodations and materials in alternate formats for individuals with disabilities can be arranged upon request.*

For more information on other opportunities at the YMCA of Niagara please visit:  
[ymcaofniagara.org](http://ymcaofniagara.org)

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